

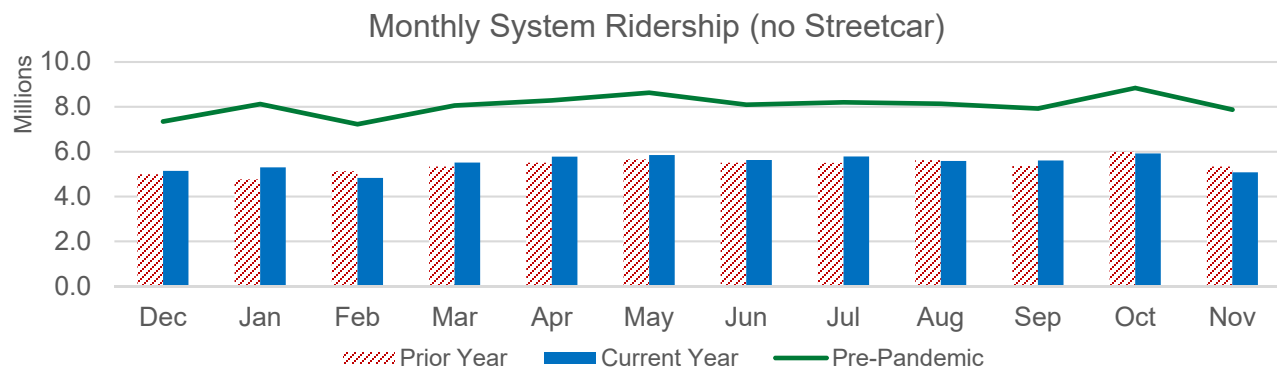
Date: December 18, 2025

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager, Financial Systems
Budget & Forecast Department

Subject: November 2025 Monthly Performance Report

The monthly system-wide ridership decreased by (4.8%) in November compared to the same month in the prior year. Passenger revenue increased by 4.0%, and system costs per boarding increased by 12.3%, from \$8.94 to \$10.05, compared to November 2024. The monthly Streetcar ridership decreased by (14.0%) compared to last year.



- Weekly system ridership decreased by (3.6%) in November compared to the previous year. Weekly ridership decreased by (1.2%) on bus, (8.9%) on MAX, but increased 7.4% on WES, and 23.2% on LIFT/Cab/TNC (Transportation Network Company).
- Weekday fixed route ridership was 188,043 in November, a decrease of (4.7%) compared to the prior year. Ridership decreased by (2.0%) on bus, (10.1%) on MAX, however, an increase of 7.4% on WES. Weekend fixed route ridership increased by 1.8% on bus, but decreased (5.2%) on MAX.
- The five MAX lines averaged 61,188 weekdays, 51,233 Saturdays, and 45,667 Sunday boardings in November. Weekday ridership on the five MAX lines averaged 23,425 on the Blue Line, 14,518 on the Red Line, 7,865 on the Yellow Line, 10,062 on the Green Line, and 5,318 on the Orange Line. Total MAX ridership decreased (13.6%) during the weekday peak, and (7.3%) during weekday off-peak periods, resulting in a (10.1%) decrease in weekday MAX ridership.

MAX weekend ridership decreased by (4.2%) on Saturday and by (6.3%) on Sunday compared to last year.

Total MAX weekly ridership in November decreased by (8.9%) compared to last year.

4. Bus averaged 126,350 weekdays, 88,244 Saturdays, and 77,977 Sunday boardings in November. Bus ridership decreased (0.1%) during weekday peak periods and (3.6%) during weekday off-peak periods, resulting in a (2.0%) decrease in weekday bus ridership.

Bus weekend ridership increased by 1.1% on Saturday and 2.5% on Sunday compared to last year.

Total weekly bus ridership in November decreased by (1.2%) year over year.

Bus weekly ridership decreased (0.8%) on frequent routes and (2.3%) on non-frequent routes compared to last November.

5. WES averaged 505 daily boardings in November, a 7.4% increase compared to the prior year. In November, WES operated with 8 late trains, zero trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 97.8% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab/TNC ridership increased by 23.2% in November. Weekday and weekend ridership increased 23.4% and 22.1%, respectively, compared to the prior year.
7. November passenger revenues were \$5.4 million, an increase of 4.0% compared to last year.
8. Fixed Route Operating costs/boarding ride measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$8.14 to \$9.11, a 11.9% increase compared with last November.
9. Weekday Streetcar ridership averaged 1,290 on A-Loop, 1,575 on B-Loop, and 4,328 on the North South (NS) line, which decreased by (21.5%), (17.2%), and (14.2%), respectively, compared to November 2024.

In November, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 75.0%, 73.0%, and 80.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Nov 25	Nov 24	% Change	FY26-TD	FY25-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	36,022	37,020	-2.7%	38,210	36,580	4.5%
Bus-Frequent Service*	<u>90,328</u>	<u>91,870</u>	-1.7%	<u>95,539</u>	<u>92,260</u>	3.6%
Subtotal All Bus	126,350	128,890	-2.0%	133,750	128,840	3.8%
MAX	61,188	68,025	-10.1%	64,703	69,570	-7.0%
Commuter Rail	<u>505</u>	<u>470</u>	7.4%	<u>525</u>	<u>490</u>	7.1%
Fixed Route Total	188,043	197,385	-4.7%	198,977	198,900	0.0%
<u>Paratransit</u>						
LIFT, Cabs & TNC**	2,831	2,295	23.4%	2,769	2,340	18.3%
System Total	190,874	199,680	-4.4%	201,747	201,240	0.3%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	218,427	223,640	-2.3%	232,207	218,437	6.3%
Bus-Frequent Service*	<u>579,544</u>	<u>584,160</u>	-0.8%	<u>612,036</u>	<u>587,748</u>	4.1%
Subtotal All Bus	797,971	807,800	-1.2%	844,243	806,185	4.7%
MAX	402,840	442,307	-8.9%	426,031	457,110	-6.8%
Commuter Rail	<u>2,525</u>	<u>2,350</u>	7.4%	<u>2,624</u>	<u>2,452</u>	7.0%
Fixed Route Total	1,203,336	1,252,457	-3.9%	1,272,898	1,265,747	0.6%
Frequent Bus % of Total Bus	72.6%	72.3%	0.3%	72.5%	72.9%	-0.4%
<u>Paratransit</u>						
LIFT, Cabs & TNC	16,384	13,300	23.2%	16,048	13,551	18.4%
System Total	1,219,720	1,265,757	-3.6%	1,288,946	1,279,297	0.8%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$10.98	\$10.35	6.09%	\$10.34	\$9.96	3.82%
Bus-Frequent Service*	\$6.80	\$6.30	7.94%	\$6.36	\$6.02	5.65%
Subtotal All Bus	\$7.93	\$7.41	7.02%	\$7.45	\$7.09	5.08%
MAX	\$10.93	\$9.10	20.11%	\$9.64	\$8.11	18.87%
Commuter Rail	\$97.58	\$80.76	20.83%	\$76.53	\$86.42	-11.44%
Fixed Route Total	\$9.11	\$8.14	11.92%	\$8.32	\$7.60	9.47%
<u>Paratransit</u>						
LIFT, Cabs & TNC	\$81.19	\$82.60	-1.71%	\$80.32	\$81.83	-1.85%
System Total	\$10.05	\$8.95	12.29%	\$9.18	\$8.40	9.29%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (TNC eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Nov 25	Nov 24	% Change	FY26-TD	FY25-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	188,043	197,400	-4.74%	198,980	198,910	0.04%
Avg. Weekday Originating Rides	161,896	169,176	-4.30%	171,440	170,510	0.55%
Monthly Boarding Rides/Rev. Hour	34.12	36.83	-7.35%	36.37	37.58	-3.22%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	7.62%	8.82%	-1.19%	8.77%	9.50%	-0.72%
System Cost/Boarding Ride	\$13.62	\$10.82	25.88%	\$11.16	\$9.79	13.99%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$330.73	\$292.41	13.10%	\$288.86	\$270.41	6.82%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	86.73%	87.36%	-0.63%	87.11%	88.28%	-1.17%
Bus & Rail Maintenance Attendance	93.39%	92.97%	0.42%	93.10%	93.52%	-0.42%
WES Maintenance & Admin Attendance	95.53%	81.80%	13.72%	89.78%	90.22%	-0.45%
Weekly Boarding Rides Per Full Time Employee	342.4	360.7	-5.06%	357.3	369.0	-3.18%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	12,046	8,887	35.55%	10,646	8,920	19.34%
Bus Collisions/100,000 Miles	2.30	3.00	-23.33%	2.90	2.92	-0.68%
Bus % Maintained Pullouts	100.00%	99.99%	0.01%	99.99%	99.96%	0.02%
Bus On-Time Performance(1)	85.70%	85.80%	-0.10%	84.88%	85.76%	-0.88%
MAX Car Miles/Svc Delay Defects(2)	9,772	10,308	-5.20%	10,251	10,759	-4.72%
MAX Collisions/100,000 Miles	0.80	2.90	-72.41%	1.82	2.06	-11.65%
MAX % Maintained Pullouts	99.80%	99.20%	0.60%	99.88%	99.21%	0.67%
MAX On-Time Performance(1)	87.70%	77.90%	9.80%	81.42%	78.68%	2.74%
WES Miles/Relevant Failure	5,292	5,586	-5.26%	6,174	6,233	-0.94%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%
WES On-Time Performance(1)	97.80%	98.90%	-1.10%	98.94%	98.62%	0.32%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)				12 Month Average		
Streetcar Operation	Nov 25	Oct 25	Nov 24	This Year	Prev. Year	% Change
Average Weekday Ridership						
A-Loop Boardings	1,290	1,823	1,644	1,636	1,842	-11.2%
B-Loop Boardings	1,575	1,687	1,902	1,678	1,851	-9.3%
North South Line Boardings	4,328	5,058	5,045	4,993	5,422	-7.9%
Average Weekend Ridership						
A-Loop Boardings	3,254	3,153	3,284	2,971	3,085	-3.7%
B-Loop Boardings	2,221	2,842	2,848	2,886	2,869	0.6%
North South Line Boardings	6,103	5,577	6,123	6,482	6,793	-4.6%
Average Weekly Ridership						
A-Loop Boardings	9,704	12,268	11,504	11,151	12,295	-9.3%
B-Loop Boardings	10,096	11,277	12,358	11,278	12,123	-7.0%
North South Line Boardings	27,743	30,867	31,348	31,449	33,904	-7.2%
Monthly Ridership						
A-Loop Boardings	42,270	54,541	49,300	48,491	53,334	-9.1%
B-Loop Boardings	42,214	50,169	52,280	48,845	52,560	-7.1%
North South Line Boardings	115,977	138,642	131,515	135,836	146,509	-7.3%
A-Loop Boardings/Rev Hour	30.1	37.9	37.5	35.3	33.8	4.5%
B-Loop Boardings/Rev Hour	29.8	23.3	40.3	34.1	33.8	0.7%
North South Boardings/Rev Hour	33.3	36.7	54.1	45.7	54.0	-15.4%
System Boardings/Rev Hour	31.8	33.0	46.2	39.7	43.1	-8.0%
Service						
Vehicle Revenue Hours	6,305	7,369	5,041	5,880	5,853	0.5%
Vehicle Revenue Miles	30,181	36,239	29,397	31,135	32,178	-3.2%
Service Quality						
A-Loop On-Time Performance	75.00%	76.00%	78.00%	77.33%	80.92%	-3.58%
B-Loop On-Time Performance	73.00%	70.00%	72.00%	71.58%	72.00%	-0.42%
North South On-Time Performance	80.00%	81.00%	78.00%	79.42%	77.67%	1.75%
Operator Attendance	89.05%	88.17%	80.80%	84.12%	87.03%	-2.91%
Excused Absence	0.36%	0.13%	0.75%	0.19%	0.26%	-0.07%
Family Leave	4.36%	3.30%	10.39%	6.62%	4.36%	2.27%
Unexcused Absence	0.27%	1.08%	0.21%	0.32%	0.14%	0.18%
Sick Leave	3.79%	4.31%	6.97%	6.27%	6.43%	-0.16%
Industrial Injury	2.17%	1.99%	0.88%	2.14%	1.47%	0.68%
Contractual Absence	0.00%	1.02%	0.00%	0.34%	0.33%	0.01%
Maintenance Attendance	87.92%	92.93%	97.16%	93.53%	93.95%	-0.42%
Excused Absence	0.18%	0.10%	0.07%	0.11%	0.10%	0.01%
Family Leave	5.48%	3.56%	0.04%	2.93%	3.73%	-0.79%
Unexcused Absence	0.00%	0.00%	0.00%	0.01%	0.20%	-0.20%
Sick Leave	1.95%	1.27%	2.73%	2.60%	1.78%	0.81%
Industrial Injury	4.47%	0.08%	0.00%	0.41%	0.00%	0.41%
Contractual Absence	0.00%	2.06%	0.00%	0.41%	0.24%	0.01%
Overall Attendance	88.74%	89.27%	85.25%	86.47%	88.85%	-2.38%